



Assessment Update

Dear @name@,

You are registered to sit for the @exam@ exam. We have listed the key tasks you are required to perform prior to and on the day of your exam.

This email contains a link to perform your system checks to ensure your equipment is ready. We recommend completing the system checks prior to taking your exam.

An email will be sent 48 hours prior to your exam date containing a link to start your exam.

We also recommend that you [read our supplier's privacy policy](#).

HOW TO BE ASSESSMENT READY

Essential tips

Please make sure you have reviewed the Candidate Handbook and go through each requirement prior to undertaking the system check. The system check will ensure that the session's technical requirements have been met.

Please consider taking the exam shortly after receiving the email with the link to start the exam. This will help avoid wait times that may occur.

Recommended technical requirements

Device	Requirement
Bandwidth	1Mbit/s. Tethering is not supported
Browser	Latest version of Google Chrome
Webcam	Required
Screen Resolution	Recommended resolution 1440x900
Microphone	Required
Audio	Required
PC	Windows 7 or higher
Mac	Mac OS X
Linux	64-bit Ubuntu 14.04+, Debian 8+, openSUSE 13.3+, or Fedora Linux 24+
Mobile Device	You will need a mobile device or tablet on which you will download the ProctorExam app. Instructions for downloading the app will be provided during the system check process
Android device specification	4.1 or higher
iOS (Apple) device	8.0 or higher

PLEASE NOTE

- We do not support the following: Google Chromebooks, Android tablets (Nexus 7, etc.), iOS tablets (iPad, iPad mini, etc.), and Microsoft Surface RT.
- **We recommend you do not** take the assessment in a work environment nor use a work laptop.
- If you are planning on using a Wi-Fi connection, check no-one else is using the Wi-Fi at the same time as their usage may affect your connection. Ensure you are positioned where the Wi-Fi signal is strongest. **A wired connection will ensure a stable connection.**
- Know how to obtain the mobile device operating system version which is located in the settings of your phone.
- Ensure you can connect your mobile device to Wi-Fi.
- Ensure your mobile device can be placed at least 3 meters/10 feet away from you and can be situated upright

[TEST YOUR EQUIPMENT NOW >](#)

Help during your exam

If you have any issues during the examination, please contact your proctor by using the live chat function on your screen.

I would like to wish you the best of luck for your exam.

Kind regards,

Online Remote Proctoring Team